



Riverside Family Medicine
Riverside Brentwood Medical Center
10510 Jefferson Avenue, Suite A
Newport News, VA 23601-3102
757-594-3800

Health-E-Link

Health-E-Link affords you the ability to communicate with your physician's office when it is convenient for you, day or night. It is a secure, web-based (internet) system developed by Riverside Health System to aid in your healthcare by connecting you electronically with your physician's practice and your electronic medical record.

What can I do with Health-E-Link?

- ◆ Schedule routine appointments
- ◆ Request prescription renewals
- ◆ Request a referral
- ◆ View your medication list
- ◆ View your demographic information
- ◆ View scheduled appointments and referrals
- ◆ Ask a simple follow-up question (medical or billing)
- ◆ Providers may use Health-E-Link to communicate information specific to you and your care (Lab results, diagnostic test results, and responses to follow-up questions, etc.)



Have you ever forgotten to request a prescription renewal or can't remember when your next doctors appointment is scheduled?

It's all at your fingertips!

Patient Privacy & Confidentiality

Health-E-Link uses a HIPAA compliant, nationally certified secure server that is housed at Riverside Health System. In order to protect your privacy, the information in Health-E-Link is not transmitted directly to your e-mail account. When information is available for you in Health-E-Link, a notice will be sent to your e-mail account, or you may log on to Health-E-Link directly.

How to Get Connected

- ◆ All you need is a computer and an Internet connection.
- ◆ You must register in person at our office.
- ◆ We are pleased to afford you this service at no cost.

Address: <https://healthelik.riversideonline.com>

Health-E-Link
RIVERSIDE *Improving Health and Saving Lives*

Welcome to Health-E-Link!
Health-E-Link is the patient portal of Riverside Medical Group. You can request appointments, renew prescriptions, and send questions into the practice. It's your one-stop, any-time link to your practice! Not enrolled? Ask to be enrolled the next time you visit!

RMG
Riverside Medical Group
Find an RMG doctor

Please log in:
User Name:
Password:

Thank you for using Health-E-Link!